

## Terms and Conditions (connectuni.ai)

**Effective Date: July 16, 2025**

Welcome to Connect Uni ! These Terms of Service ("Terms") outline the rules for using our AI-powered platform designed to enhance the university application journey for students, educators, and institutions worldwide, with a strong commitment to our users in Nepal. By accessing, using, or registering for ConnectUni.ai ("Platform"), you agree to these Terms. If you do not agree, please do not use our Platform.

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### 1. Your Agreement and Our Commitment

These Terms form a legally binding agreement between you and ConnectUni.ai. We are committed to providing a valuable, ethical, and secure educational technology service. Your use signifies you've read, understood, and accept these Terms, which apply to all users, including students, parents, guardians, educators, and institutions.

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### 2. Who Can Use ConnectUni.ai (Eligibility)

- **Age of Majority:** The Platform is primarily for users who have reached the **age of 18 years, which is the age of majority in Nepal** for contractual capacity.
  - **Users Under 18:** If you are under 18 years old, you **must obtain verifiable consent from your parent or legal guardian** before using the Platform. Your parent or guardian agrees to be bound by these Terms on your behalf. We may ask for proof of consent.
  - **Institutional Use:** Educational institutions, schools, and agencies may use ConnectUni.ai under specific agreements. These Terms apply alongside those agreements.
  - **Global Access:** ConnectUni.ai is available globally, but specific features or content might be limited or adjusted based on local laws and regulations in your country.
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### 3. Your Account: Security & Responsibility

- **Accurate Information:** When you create an account, you must provide truthful, accurate, and complete information. Keep your account details updated promptly.
- **Account Security:** You are responsible for keeping your password confidential and for all activities that occur under your account. Notify us immediately at

support@connectuni.ai if you suspect any unauthorized use or security breach. We are not liable for losses due to your failure to secure your account.

- **One Account Per User:** You may only register and operate one personal user account.
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#### 4. Your Conduct: Respectful & Lawful Use

You agree to use ConnectUni.ai responsibly, legally, and respectfully. Any prohibited actions, including those detailed below, may lead to immediate account suspension or termination:

- **No Illegal Activity:** Do not use the Platform for any activity that violates national or international laws, including the **laws of Nepal**, regarding cybercrime, data privacy, or intellectual property.
  - **No Harmful Content:** Do not upload, share, or promote content that is discriminatory, abusive, harassing, defamatory, vulgar, obscene, or harmful to minors.
  - **No Interference:** Do not attempt to disrupt, hack, or misuse the Platform, its systems, or networks. This includes introducing viruses, malware, or engaging in denial-of-service attacks.
  - **No Unauthorized Commercial Use:** Do not use the Platform for any commercial activities (e.g., selling services, running ads) without our prior written consent.
  - **No Impersonation:** Do not impersonate any person or entity, or misrepresent your affiliation with anyone.
  - **No Data Harvesting:** Do not use automated means to collect data from the Platform without explicit permission.
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#### 5. Intellectual Property: Ownership & Your Content

- **ConnectUni.ai's Property:** All content, features, and functionality on the Platform, including text, graphics, logos, software, and our AI models, are owned by ConnectUni.ai or its licensors and are protected by copyright, trademark, and other intellectual property laws. You may use this content only as permitted by these Terms for your personal, non-commercial use of the Platform.
- **Your User-Generated Content:** You retain full ownership of any content you upload or submit (e.g., essays, application details, personal statements) ("User-Generated Content"). To operate and improve our services, you grant ConnectUni.ai a worldwide,

non-exclusive, royalty-free, transferable, sub-licensable license to use, reproduce, modify, distribute, and display your User-Generated Content **solely for the purpose of providing the Platform's services to you and enhancing the Platform's functionality (e.g., personalized feedback, application assistance, and AI model refinement in an anonymized or aggregated manner where feasible)**. This license ends when you delete your content or account, unless shared content remains with others.

- **AI-Generated Content:** Content produced by our AI tools (e.g., essay drafts, response suggestions) is created in response to your specific prompts and inputs. While ConnectUni.ai owns the underlying AI technology, **we grant you a comprehensive, non-exclusive, perpetual, worldwide, royalty-free license to use, modify, and distribute the specific AI-generated output for your personal academic and application-related purposes.** This means you can freely use the essays, suggestions, or other content our AI generates for your university applications.
  - **Important Note for Nepal:** As per recent interpretations of Nepal's Copyright law, works generated primarily by AI without significant human creative input may not be eligible for copyright protection in Nepal. While we grant you a robust license for your use, please be aware of this evolving legal landscape if you intend to assert copyright over purely AI-generated portions of your work in Nepal. You are responsible for reviewing and significantly editing AI-generated content to ensure its originality and suitability for your purposes.

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## 6. Your Data & Privacy: Our Top Priority

Your privacy is fundamental to our service. Our detailed Privacy Policy (available on our website) explains how we collect, use, store, and protect your personal information. By using ConnectUni.ai, you consent to these practices.

### Key Data Principles & Nepalese Law Alignment:

- **Consent is Key:** We will collect your personal data only with your explicit consent, especially for sensitive personal information as defined by **Nepal's Privacy Act, 2075 (2018)**. You have the right to withdraw consent for future processing, subject to service continuity.
- **Purpose Limitation:** Your data will only be used for the purposes for which it was collected (e.g., providing personalized recommendations, tracking applications, enhancing Platform features). We will not use it for undisclosed purposes without your further consent.

- **Data Minimization:** We collect only the data necessary to provide and improve our services.
- **Security Measures:** We implement robust technical and organizational security measures to protect your data against unauthorized access, loss, alteration, or disclosure, in compliance with **Nepal's Privacy Act, 2075 (2018)** and other applicable international standards.
- **Data Retention:** We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, or as required by law. Where legally mandated (e.g., by the potential **IT Bill, 2024** provisions), data collected for a specific purpose will be destroyed within a specified period after that purpose is fulfilled, with assurance to you.
- **No Unauthorized Sharing:** We will share your personal data with third parties with your consent, when legally required (e.g., by a court order), for service operation (e.g., secure data storage providers), for collaborative purposes, or to protect our rights or the safety of users. Any third-party sharing for operational purposes will be under strict data protection agreements.
- **Sensitive Information:** We are particularly careful with sensitive information (e.g., health data, religious beliefs, political affiliations) as defined under **Nepal's Privacy Act**. This information will only be processed with explicit consent and for clearly defined purposes.
- **Your Rights:** You have rights concerning your personal data, including the right to access, correct, delete, or restrict its processing. Contact [info@connectuni.ai](mailto:info@connectuni.ai) to exercise these rights.
- **International Data Transfer:** While our primary operations may be based in certain regions, we acknowledge the evolving regulations regarding data localization (e.g., potential future mandates for OTT service providers in Nepal). We are committed to exploring and implementing solutions to comply with such requirements while ensuring seamless global service delivery.

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## 7. AI Ethics & Accountability

ConnectUni.ai leverages AI to empower your educational journey. We are dedicated to ethical AI development and deployment, guided by principles aligned with UNESCO recommendations:

- **Transparency:** We strive to be transparent about how our AI systems function and the extent of their capabilities and limitations (e.g., differentiating between AI-generated content and human support).
  - **Fairness & Bias Mitigation:** Our AI tools are designed with efforts to minimize algorithmic bias and promote equitable access and outcomes for all users, irrespective of background. We continuously monitor and refine our models.
  - **Human Oversight & Accountability:** We maintain human oversight over our AI systems and are accountable for their outputs. We encourage users to critically review AI-generated content and contact us in case of a bad content output by our AI systems.
  - **No Substitute for Human Judgment:** While our AI provides powerful assistance, it is not a substitute for human judgment, critical thinking, or professional advice (academic, career, or legal).
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## 8. Disclaimers & Limitation of Liability

- **"As Is" Basis:** The Platform and its services are provided "as is" and "as available," without any warranties of any kind, express or implied. We do not guarantee the Platform will be error-free, uninterrupted, always available, or free from harmful components.
- **Educational Support, Not Guarantee:** ConnectUni.ai provides educational tools and guidance. We do not guarantee university admissions, scholarship awards, or any specific academic outcomes. All information and advice provided through the Platform are for informational purposes only, and users should verify information independently and consult with qualified professionals for critical decisions.
- **Limitation of Liability:** To the fullest extent permitted by applicable law, ConnectUni.ai, its directors, employees, agents, and affiliates will not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, goodwill, or other intangible losses, resulting from:
  - Your access to or use of, or inability to access or use, the Platform.
  - Any conduct or content of any third party on the Platform.
  - Any content obtained from the Platform.
  - Unauthorized access, use, or alteration of your transmissions or content.
  - Any reliance on AI-generated content without independent verification.

- **Notwithstanding the above, nothing in these Terms limits or excludes our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited under the provisions of the Consumer Protection Act, 2075 (2018) of Nepal or any other mandatory applicable Nepalese law.**
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## 9. Dispute Resolution

In the event of a dispute arising from these Terms or your use of the Platform:

- **Amicable Resolution:** We encourage you to first contact us directly at [info@connectuni.ai](mailto:info@connectuni.ai) to seek an amicable resolution. We are committed to resolving issues fairly and promptly.
  - **Binding Arbitration (for Nepalese Users):** If a dispute involving a user residing in Nepal cannot be resolved amicably within sixty (60) days, it shall be exclusively submitted to binding arbitration in accordance with the **Arbitration Act, 2055 (1999) of Nepal**. The arbitration proceedings shall be conducted in Kathmandu, Nepal, and the language of arbitration shall be English or Nepali, as mutually agreed.
  - **Binding Arbitration (for International Users):** For users residing outside Nepal, if a dispute cannot be resolved amicably within sixty (60) days, it shall be submitted to binding arbitration administered by a recognized international arbitration institution (e.g., Singapore International Arbitration Centre (SIAC) or the International Chamber of Commerce (ICC)) under their respective rules. The seat of arbitration shall be in Singapore, and the language of arbitration shall be English.
  - **No Class Actions:** You agree that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated, or representative action. You waive your right to participate in a class action lawsuit or class-wide arbitration.
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## 10. Changes to These Terms

We may update these Terms from time to time. We will notify you of any significant changes by posting the revised Terms on the Platform and, where appropriate, through email or other direct communication. Your continued use of ConnectUni.ai after the effective date of the revised Terms signifies your acceptance. If you do not agree, you must discontinue using the Platform.

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## 11. Governing Law & Jurisdiction

- **For Users in Nepal:** These Terms shall be governed by and construed in accordance with the **laws of Nepal**, without regard to its conflict of law principles. Any court proceedings not subject to arbitration shall be brought exclusively in the courts of Kathmandu, Nepal.
  - **For International Users:** For users residing outside of Nepal, these Terms shall be governed by and construed in accordance with the **laws of the State of California, United States of America**, without regard to its conflict of law principles. Any court proceedings not subject to arbitration shall be brought exclusively in the federal or state courts located in San Francisco County, California, United States of America.
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## 12. Termination of Your Account

ConnectUni.ai reserves the right to suspend or terminate your account and access to the Platform immediately, without prior notice, if you violate these Terms, engage in conduct harmful to others or our Platform, or for any other reason deemed necessary in our sole discretion. You may terminate your account at any time by ceasing to use the Platform or contacting us directly for account deletion.

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## 13. Accessibility Commitment

We are dedicated to making ConnectUni.ai accessible to all users, including those with disabilities. We strive to comply with Web Content Accessibility Guidelines (WCAG) 2.1 AA standards and are continually working to improve our platform's accessibility. Please contact us if you encounter any accessibility issues.

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## 14. Miscellaneous Provisions

- **Entire Agreement:** These Terms, together with our Privacy Policy, constitute the entire agreement between you and ConnectUni.ai regarding your use of the Platform.
- **Severability:** If any provision of these Terms is deemed invalid or unenforceable, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.
- **No Waiver:** Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights.

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## 15. Contact Us

For any questions about these Terms, or if you need support, please contact us

at: [\*\*info@connectuni.ai\*\*](mailto:info@connectuni.ai)